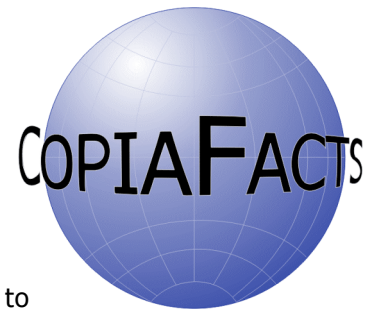


E-MAIL TO FAX^{PLUS} Gateway

The E-MAIL TO FAX^{PLUS} GATEWAY allows you to send a fax the same way you send e-mail. Instead of entering an e-mail address to send to, you enter the fax number followed by the gateway domain. For example, if the gateway domain is fax.yourdomain.com and you want to send a fax to fax number 1-800-555-1111, then in the e-mail address space you enter 1800555111@fax.yourdomain.com. You can enter the fax number part of the e-mail address with or without dashes. Any e-mail client software can be used to send faxes this way. You can also use the gateway as a connector for Exchange to send faxes using your Outlook/Exchange address books. The gateway can also be used with SAP to send faxes.



You can also use the E-MAIL TO FAX^{PLUS} GATEWAY to automate applications using e-mail messages. Since the gateway provides you data from each component of the e-mail message and allows you to launch a custom script that receives this data, you can create powerful applications controlled by e-mail. You can allow customers to remove themselves from your newsletter subscriber list just by sending e-mail to the gateway. You can also provide custom features for each person or group who sends e-mail to the gateway, whether it's specifying custom fax cover sheets or complete custom processing. The E-MAIL TO FAX^{PLUS} GATEWAY is your gateway to powerful, e-mail-driven applications.

License Agreement with J2 Global

This past January we announced special licensing agreement with J2 Global Communications for a suite of patents. We wanted to again discuss the terms of the patent license Copia received. Copia has a non-exclusive, worldwide license to J2 Global's digital patent portfolio in exchange for an upfront payment plus ongoing quarterly royalty payments.

Again, as a result of this agreement Copia's customers, by paying a ten (10%) percent license fee, benefit in J2 Global's portfolio of fifty-six (56) patents. Copia's voice products and the FAXFACTS MAILMERGE are exempt. For further information call your sales representative here at Copia or visit <http://www.copia.com/support/refmanual/>

REMINDER: Changes to our COPIAFACTS Client Software

COPIAFACTS client software supports version 7.2 of the fax server, includes support for fax privacy options, Goldmine variables, and environment variables. The client also uses the user login name to identify the COPIAFACTS user. It sports a balloon hint alerter for incoming faxes with the ability to click on the hint to display the received fax. The client now also uses override settings that the administer makes in the client administrator program and saves to owner settings files.

The administrator can apply the settings to individual users, groups of users, or all users. The workstation setup program has also been changed to allow custom installs. No interaction with the user is required. Call 630-388-6900 for information on this update or any features.