

Cantata PCI Express Boards

Cantata recently announced the availability of new PCI Express compatible versions of its Brooktrout family of fax and voice products. PCI Express is a new server "bus" standard that is rapidly being adopted by leading server manufacturers for its faster data transfer speeds. With the availability of these new configurations, you can deploy CopiaFacts solutions using market-leading Brooktrout-brand fax and voice platforms on the latest cutting-edge high speed PCI Express servers.



Analog versions (2,4 and 8 port) are currently available for order. Digital boards are to be released at a later time. Let Copia prepare a turn-key solution with Dell hardware for you. Pricing of the new PCIe boards remains the same as the standard PCI versions.



Cantata Sale!

Speaking of pricing, in honor of the long awaited release of the PCIe TR1034 cards, Copia is putting all TR1034 cards on sale! This sale includes all analog and digital TR1034 series cards. Contact your sales person now for more details*.

Price increase on Brooktrout TruFax & TR1034 DID Combo cards

To continue the pricing theme we have been informed that the list price on the US 1 & 2-port Brooktrout TruFax cards and the TR1034 DID and Combo boards will increase come May 1. For those of you looking to get a spare card or add-on more lines to an existing system, **April is the time to buy!** To lock in the current pricing you must have your order placed before the end of this month.

If you are thinking of adding on or upgrading your TruFax installation, a better option is the faster TR1034 series. Give your sales person a call and ask about the limited sales promotion for the Cantata PCIe board release.

Brooktrout TR114 Legacy Customers

As we mentioned last month, Cantata recently released a firmware update for their TR114 series cards that, among other items, addresses channel lock-ups when connecting with some newer fax machines. We recommend that all customers still running TR114 hardware immediately install this new firmware. Contact Copia Technical support for more information.



Give us your IVR App Ideas!

The VoiceFacts IVR platform is used by many companies for a variety of unique applications. These range from simple apps like "Tell me the time" to robust loan processing applications. The simple scripting interface allows for rapid application development without the need of a programming environment. There's no need to compile and your applications can be changed on the fly.

In an effort to share these scripts with everyone we invite you to send us your simple IVR application idea. We will try to feature one of your ideas in an upcoming issue and provide you the scripts so you can run them on your own system. Send an e-mail to ivrapp@copia.com with your idea.

*Terms and conditions apply.

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