

Copia opens Co-location Facility

Copia understands that planning for and managing an in-house messaging system can be a daunting task for some. You have to wrestle with your local telephone provider, clear space and access to back-up power in your racks, etc. Plus, your telecom provider might not be getting you the best rate on your calls. In an effort to simplify this process Copia has expanded our telephony hosting options with the opening of a new data center. You can now host your **COPIAFACTS** system in a secure facility that includes access to very low cost T1 service.



You can be assured that your equipment is safe from power glitches and unauthorized access as our secure facilities offer parallel redundant conditioned power with UPS and diesel generator backup. Full data-grade HVAC with N+1 redundancy and optimal temperature/humidity settings. Fire detection (VESDA) and dry-pipe fire suppression in case of a fire. Facilities are monitored 24/7/365 and feature biometric access control with digital surveillance cameras. Your system is placed behind a firewall with gateway anti-virus support and remote reboot capabilities. Pricing is based upon the rack size in U's with rates starting at \$75 per month.

Plus you get access to low cost T1 service. Copia offers either robbed-bit or PRI long distance phone service for only \$75 per month per T1. These are non-VoIP circuits that support 33.6K, great for sending/receiving faxes or hosting voice or IVR systems. The outbound and inbound rates are very competitive and include 6 second and 6 decimal place billing. Included is a single toll free inbound number with the ability to add on many more for as many applications as you require.

The best part is that you can be up and running in as little as one day - not the typical phone company 45 day wait! We even offer turn key systems that are ready to be leased or purchased. Contact your sales rep to see how you can move your machines into this facility and save a bunch of money on your monthly phone bills.

Postage Rate Hike



The US Post Office recently agreed to raise their rates for a standard first-class mailing by more than 5%. As the cost of traditional mail becomes more and more expensive for your business we suggest you to take a look at Copia's **FAXFACTS** and **E-MAILFACTS** solutions. For those companies that still rely on mail for invoices and PO's, a **COPIAFACTS** system will save you money.

By utilizing the **Mail Merge to Fax & E-Mail** option, existing systems have a simple way to automatically distribute invoices, PO's, or any other highly customized documents via fax or e-mail. By utilizing a communication preference in your database or CRM package your document can automatically be sent to the customer's preferred destination (e-mail address or fax number) using the exact same format. This is possible due to our patented FFMERGE font and its ability to detect and route with 100% accuracy.

In addition to delivering your document you can also launch any custom post-process. Here your options are limitless: Update a database or website, launch a custom application, send a notification e-mail or voice message, etc. See more at www.copia.com/faxfacts/mailmergetofax.html or contact your Copia sales rep.

Brooktrout/Cantata Legacy Customers

Note that Cantata recently released a firmware update for their TR114 series cards to address channel lock-ups when sending to some newer fax machines. We recommend that all customers still running TR114 hardware immediately install this new firmware. Contact Copia Technical support for more information.

Contact Us for more Information:

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