

Super Fine Fax Mode

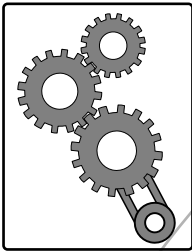
Copia is pleased to announce the availability of super fine faxing with Brooktrout's TR114 and 1034 series hardware. Super fine faxing gives resolutions of 300x300 and 200x400 and 400x400, a marked improvement over the 200x200 resolution of fine fax mode.

"Our real estate and loan processing customers have starting to use super fine faxes to send more detailed pictures and easier-to-read forms to their customers that can receive this higher resolution", said Dorothy Gaden-Flanagan, VP of Marketing. "Stand alone fax machines and enterprise grade fax hardware has supported super fine fax resolution for quite some time, establishing a large base of compatible customers. We hope that our existing customers re-examine their faxing needs and upgrade any older hardware if they want to support super fine faxing." If you would like more information on upgrading your hardware to support super fine faxing, contact your sales representative.

Buy Now... T1 Upgrade for Existing Customers

Many of you have been asking if last months special offer on T1 upgrades is still available. The answer is **YES!** Copia has extended this special pricing offer for existing customers. As you know, our award winning software, CopiaFacts, can be expanded to support 96 lines per chassis using your same installed software. If you need to add more capacity to your 2, 4, 8 or 16 line system, this is a great offer and should not be passed up. **CALL NOW** and ask your sales representative for more details!!

**OFFER
EXTENDED!**



Amy's Tech Tip: Fax Broadcast from WorkStation

If you use CopiaFacts WorkStation Client to send faxes to a single recipient you can also use this application to send to multiple recipients.

Print the document you want to broadcast to the FaxFacts Client Print Driver. When the send fax\email screen appears click the broadcast icon on the 'tasks' tab. Next, click on the 'address book icon' under the recipients field. The contacts from your default address book will appear on this screen. You can scroll down and highlight the contacts you want to send this fax to and click 'ok'. The contacts will appear

back on the broadcast screen in the recipients field.

Then complete the information specific to this broadcast such as: fax header, coversheet, selecting queues and attachments. Once the setup is complete, click 'test' which will send the fax to the number specified under 'user settings'.

Finally, when you are satisfied with the results, click 'send'.



Check that Maintenance date

Check to make sure that your maintenance date is not about to expire. Keeping your maintenance paid not only includes support, but also all product updates.

This ensures that you will never have any worries with your **FAXFACTS, VOICEFACTS or E-MAILFACTS** system.

For more information go to INSTALL\DOC at ftp.copia.com and download 'Client Broadcasting.PDF'.

FCC Contact Method Permission Slip - TCPA Ruling

As of June 26,2003, the Federal Communications Commission (FCC) requires Companies to have on file, written & signed permission authorizing the method in which they are allowed to communicate with their existing and potential customers. You can review this updated Telephone Consumer Protection Act of 1991 (TCPA) document at:

http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-03-153A1.pdf

We believe that we (Copia) have an Established Business Relationship (EBR) with you and/or your company. The FCC has ruled that even with an EBR, we must have written & signed permission to send information to your company.

Please take a moment to verify the information we have for you on file and fax this page back to **800-251-4513**, so that we have written permission to communicate with you.

Company Name: _____

Ok to contact by Phone - Number: _____

Ok to contact by Fax - Number: _____

Ok to contact by E-mail: _____

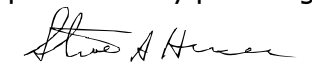
Primary Contact Name: _____

Signed _____ Date: _____

I give Copia International, Ltd. Permission to send information to me via the above means. I understand that this information may be determined to be unsolicited advertising by the FCC in regard to the TCPA. I also realize that this permission can be revoked at anytime by contacting Copia International, Ltd. This grant is for Copia information only. No other company's information will be sent and Copia does not sell, rent, or lease your contact information.

Copia International, Ltd. grants the above signer permission to fax this written permission to Copia International, Ltd. at **800-251-4513**.

Additionally, Copia International, Ltd. grants the above company and/or individual permission to communicate via fax, telephone and/or e-mail from this date forward. Copia may revoke this permission by providing written notice thereof.



Steve Hersee
President

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