

## Copia Wins Artisoft Preferred Partner Award!

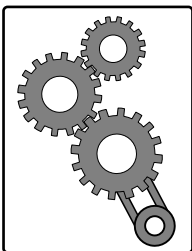
At a recent Artisoft Developer show Copia was presented with a Preferred Partner award for 2002. Copia continues to be the preferred faxing solution for TeleVantage phone systems, and this award signifies Copia's position as one of the premier TeleVantage resellers. Remember that the best time to upgrade your fax capabilities is when you need to upgrade your phone system. Your sales representative can assist you in determining your growing fax, voice and e-mail messaging needs.

## Limited Time T1 Upgrade Offer

Are you looking to expand your existing system to include a full T1 or add additional T1's? For a limited time Copia has special pricing on T1 hardware. Please contact your sales representative for more information on this special offer.



## Amy's Tech Tip: Versions and upgrades



Interested in knowing what enhancements are available with our newest versions? Please refer to our FAXFACTS Reference Manual in PDF format. If you do not have the current version of our Reference Manual you can download FFREF.ZIP at [ftp.copia.com](http://ftp.copia.com). Refer to the section titled, "Version 7 Enhancements".

Before any upgrade, back up the entire contents of your Copia folder. Then you can complete the upgrade from a recent COPIAFACTS CD or from our FTP site. You can get a new CD, in the mail, by calling our Sales Department. If you would like to upgrade using our FTP site then please call our Support Department to get the exact file names.

**Note:** Copia does not suggest upgrading *just* to be on the latest version. Unless your company requires one of our enhancements upgrades are not necessary. Copia's Support Department is available by phone to discuss upgrade questions with you Monday-Friday 9 to 5 (CST).

\*\*Your company must have current maintenance in order to receive updates. Please contact our sales department to inquire about your company's standing.\*\*

### Contact Us for more Information:

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### Current Versions of COPIAFACTS Programs and Applications:



COPIAFACTS Server Engine	7.125
FAXFACTS Client	7.020
FFViewer	7.067
Fax Status	7.005
FFBC (Broadcast Manager)	7.029
FFExtern	7.046
FFMerge	7.014