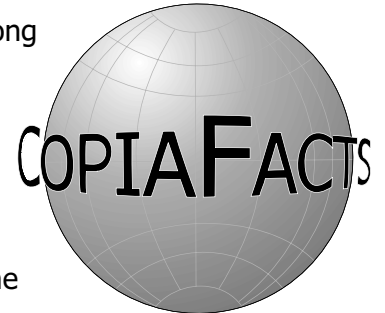
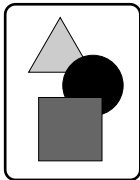


COPIAFACTS Arrives

Copia's flagship product is now sporting a new look and a new name along with a host of new features. **COPIAFACTS** is actually a suite of products, **FAXFACTS**, **VOICEFACTS**, and **E-MAILFACTS** that provides you with a complete set of enterprise communications tools. **COPIAFACTS** has its roots in **FAXFACTS**, Copia's premier fax engine, which provides you with full fax server and fax-on-demand capabilities. As **FAXFACTS** expanded to include other forms of messaging, Copia decided to rename the product to encompass the other messaging types. Today you have all the power of fax, voice, and e-mail messaging in one easy-to-use package.



This release of **COPIAFACTS** includes a number of performance enhancements and new features that users have requested. Mail merge to fax and the broadcast manager both support e-mail recipients as well as fax recipients. You can also set up your broadcast so that failed faxes can be e-mailed or failed e-mails can be faxed. You can specify alternate e-mail addresses or fax numbers to be tried if the first one fails. We have added a do-not-send file for e-mail addresses in addition to the one for fax to allow you to maintain a list of recipients to skip in your broadcasts.



Graphical cover sheet processing now supports a new file type that includes the annotations and an embedded TIFF image of the watermark. The new file type, as well as the old file type, can be used as fax images and image catalog entries. When one of these files is sent to an e-mail address, you can specify whether it is sent as a TIFF or PDF attachment.

Custom processing support has been beefed up with the addition of internal **COPIAFACTS** scripting support for pre-processing, post-receive processing, and post-processing. Now you can transfer control to a **COPIAFACTS** script on any of these events. There is also additional support within the scripting language to allow creation of control files that tell **COPIAFACTS** to send voice, fax, or e-mail messages. Database support has been expanded to allow you to read and update ADO and ODBC-compliant databases like Access, SQL Server, xBase, Paradox, Excel, Active Directory, Oracle, and more. There is additional application support for date and time manipulation, string parsing, system functions, and text file I/O.

Call transfers may now be completely controlled by **COPIAFACTS** using the SC-Bus to place the outbound call and connect the incoming call. Outbound lines used for these calls can optionally be scheduled in round-robin sequence. Internal performance has been dramatically improved with new searching algorithms.



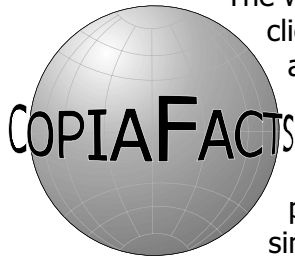
CallCenter
DEMO & CONFERENCE

Check out all these new features at the Call Center Demo & Conference on **May 9th and 10th** at the Opryland Hotel in Kissimmee, FL. Stop by pedestal #E7 and we will be happy to show you the new **COPIAFACTS** suite!

<http://www.ctexpo.com/cc/>

More on COPIAFACTS...

WorkStation Client



The workstation setup has been simplified and now installs the new **COPIAFACTS** client. The new client allows the user to send e-mail or fax. It connects with other address books including Outlook, ACT, Goldmine, and ADO-compatible databases, including Access, SQL Server, Oracle, xBase, etc. The client simplifies graphical cover sheet creation, provides access to the image catalog for sending attachments, and allows simple broadcasts. The client also provides access to incoming faxes. There is also a new client administrator that simplifies setting up client mailbox and incoming fax options.

Keep up to Date

COPIAFACTS users can also track changes and updates to the software using the new change monitor program. This program gives details of changes made to various programs in the **COPIAFACTS** suite. It also allows you to download the latest change information from our FTP site.

More Version 7 Information

If you want to know more, our website has more in-depth information on all the Version 7 and CopiaFacts enhancements. Check out www.copia.com/version7.html for more information!

Check that Maintenance date

Check to make sure that your maintenance date is not about to expire. Keeping your maintenance paid not only includes support, but also all product updates. This ensures that you will never have any worries with your **FAKFACTS**, **VOICEFACTS** or **E-MAILFACTS** system.

COMING UP IN FUTURE ISSUES OF LATELY...

Look... for an exciting announcement on a new client interface and support for a new high-powered Brooktrout Fax board!

Contact Us for More Information:

Naperville, IL 60563
Sales: 800.689.8898
Support: 630.388.6964
Fax: 630.778.8848



We will also be exhibiting at TMC's Communications Solutions Expo 2000 at the Boston World Trade Center in Boston, MA. The exhibit runs from **May 14th through 15th** and we will be at booth 916.

Experience the new **COPIAFACTS** suite for yourself!

<http://www.tmcnet.com/comsolexpo/>