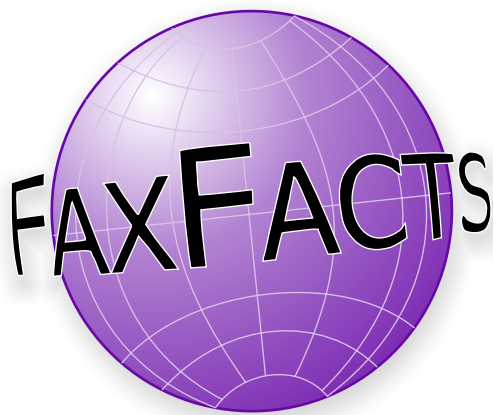


COPIAFACTS

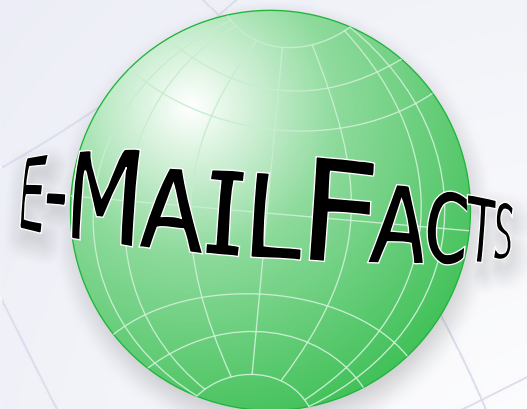


Powerful Business Communication Solutions

Communications is one of the most important aspects of any business. The ability to provide your customers with the information they need, when they need it, in the format they need, is a crucial component of successful customer relationships. The **COPIAFACTS** suite of preferred communications solutions will allow you to quickly and easily deliver your message using the media preferred by your customers.

COPIAFACTS is an integrated suite of fax, voice, and e-mail software designed to provide a consistent approach for delivering your message regardless of the format you choose.

COPIAFACTS uses only proven high performance hardware from Brooktrout, GammaLink, Commetrex, and Intel/Dialogic to ensure that your message is delivered. The system is designed to grow with your business. You can start with as few as two connections and grow to thousands without ever having changing software. There's no need to learn a new system, no matter how large you grow.



FAXFACTS

- Fax Server
- Fax Directly from Windows
- Fax-on-Demand (FOD)
- Fax Mail
- Fax Broadcast
- Mail Merge to fax
- DID, DTMF, OCR, CSID & Manual Inbound Routing
- Fax-to-E-Mail Routing
- E-Mail-to-Fax Routing
- Load Balancing Servers
- Centralized Management
- Intelligent Fax Retry
- Full Reporting Package
- Job Administration
- Automated Do Not Send (DNS) List
- Scalable Architecture (Unlimited Lines)
- **COPIAFACTS** API
- Optional WinFax Pro Client

VOICEFACTS

- Voice Broadcast
- Voice Mail
- Unlimited Voice Mailboxes
- IVR (Interactive Voice Response)
- **COPIAFACTS** API
- PBX Integration
- Unlimited Menu Levels
- Voice Notification

E-MAILFACTS

- SMTP Outbound E-Mail Server
- E-Mail Broadcasting Engine
- Mail Merge to E-Mail
- 1,000,000+ Customized E-Mails/hr per Server
- Full HTML Support
- Automated Do Not Send (DNS) List
- Unlimited Macro Substitutions
- Provides Clear Error Messages
- Supports All Accented & International Character Sets
- **COPIAFACTS** API
- Customized PDF Attachments

WORKSTATION Client

- 32-bit Windows (95/98/NT/ME/2000/XP)
- Custom Address Book
- Exchange/Outlook Compatibility
- GoldMine/ACT Contacts
- LDAP and Active Directory services
- Universal Database Access
 - ADO/OLE DB/ODBC
 - Access
 - SQL Server
 - xBase
 - Excel
 - Oracle
 - FoxPro and more...
- Advanced Fax Status Viewer
- Desktop Fax Viewer

COPIAFACTS API

- Custom Call Control Scripting Language
- Unlimited Nested Menu Support
- Custom Playback & Recording
- Database Connectivity Using ADO for Updates & Reads
- SQL Stored Procedure Support
- User Written DLL Interfaces
- Ability To Launch External Process
- Hooks For Message Pre-Processing & Post-Processing Using Script or External Applications
- Variable Controlled Phrase Speaking
- Read/Write Access to Internal Variable Name Space
- Fax, Voice, and E-Mail Message Generation Using Scripting Commands or Simple Text Command Files
- Custom Application Launch From Fax Print Drivers
- Fax/E-Mail Support for Reporting Packages
- Open, Extensible, Text File Driven

Client Requirements

- Windows 95/98/NT/ME/2000/XP
- 90+ MHz Intel Pentium compatible (x86) - Processor
- 64 MB of RAM Minimum
- 5 MB Available Hard Disk space
- Supported LAN/WAN

Server Requirements

- Windows NT/2000
- 166+ MHz Intel Pentium compatible (x86) - Processor
- 128 MB of RAM Minimum (256 MB Recommended)
- 400 MB Available Hard Disk space (2GB Recommended)
- Supported Fax Hardware
 - Brooktrout
 - Intel/Dialogic
 - Commetrex
 - GammaLink
- Supported Voice Hardware
 - Intel/Dialogic
 - Brooktrout



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